

Flatfield Holding BV, located at Lingewei 101, 4004 LH Tiel, is responsible for processing of personal data as indicated in this privacy statement.

Contact details:

Flatfield Holding BV
Lingewei 101,
4004 LH Tiel
Website: www.flatfield.com
Telephone: +31 (0) 344 622556

Data Protection Officer

Data Protection Officer of Flatfield Holding BV and its affiliates is Mr. J. Verbeek who can be reached at jeroen.verbeek@flatfield.com and/or privacy@flatfield.com.

Personal data that we process

We process your personal data because you are using our services and / or you have provided them to us.

Below is an overview of the personal data we process:

- First and last name
- Gender
- Address details (business)
- Telephone number (business)
- E-mail address (business)
- Other personal data that you actively provide, for example by creating a profile on our website, through correspondence and/or by telephone.
- Bank account (business)

Special and/or sensitive personal data that we process

Our website and/or services do not intend to collect data about website visitors who are younger than 16 years. We do not collect special and/or sensitive personal data.

For what purpose and on what basis do we process personal data

We process your personal data for the following purposes:

- Processing your payment;
- Sending our newsletter and/or advertising brochures;
- To call or e-mail you if necessary to provide our services;
- inform you about changes to our services and products;
- Allow you to create an account;
- To deliver goods and services to you;
- For matters to which we are legally obliged, such as information that we need for e.g. tax purposes.

Automated decision-making

Flatfield Holding BV makes no decisions based on automated data processing concerning matters that may have (significant) consequences for individuals.

How long we store personal data

We do not store your personal data any longer than strictly necessary to fulfil the purposes for which your data is collected, subject to legal deadlines.

Sharing personal data with third parties

We share your personal data with various third parties if this is necessary for the execution of our agreement and to comply with any legal obligation. With companies that process your data on our behalf, we close an agreement to ensure the same level of security and confidentiality of your data. We remain responsible for these data-processing operations. In addition, we provide your personal data to other third parties. We only do this with your formal permission.

Third parties include:

- Databyte, our IT Cloud provider (and custodian of our IT systems, which contain your data);
- Mendix, as a hosting company of our customer portal;
- MailChimp, for the processing of our Newsletters;
- Google Analytics, for processing data in relation to the elements of our website that are of interest to you;
- Possibly other parties to whom we subcontract temporary assignments, such as the organization of events, fairs, etc.

If you wish to make use of the services and products offered by Flatfield and actively request it (for example by placing an order, requesting an offer, creating an account on our customer portal, etc.), this public privacy statement is also a request to you to permit storage, processing and sharing of your data as described above. If you do not agree to this privacy statement you can notify us within two weeks by sending an email to privacy@flatfield.com. In that case, your data will be deleted on your specific request and our service to you will be discontinued. Any associated costs will be at your expense.

Cookies, or similar techniques, that we use

We do not use cookies or similar techniques.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to data processing or to object to processing of your personal data by us and you have the right to data portability. This means that you can submit a request to us to send your personal data on file to you or to another organization of your choice.

You can send a request to access, for correction, for deletion and/or for transfer of your personal data or request to withdraw your consent for processing your personal data to privacy@flatfield.com.

To ensure that such request has been made by you, we ask you to include a copy of your ID with your request. Please black-out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), your passport number and National Insurance number in this copy. This is to protect your privacy. We will respond as quickly as possible, latest within four weeks, to your request.

Privacy Statement V1.0
English Version



We would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority via the following link:
<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

We take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us through our customer service or through privacy@flatfield.com.